

Adelaide Festival Centre Trust 2019-20 Annual Report

Adelaide Festival Centre Trust

GPO Box 1269 Adelaide SA 5001

www.adelaidefestivalcentre.com.au

Contact phone number: 08 8216 8659

Contact email: ruth.sibley@adelaidefestivalcentre.com.au

ABN: 90940 220425

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Date presented to Minister: 30 September 2020

To:

The Honourable Steven Marshall MP Premier of South Australia Minister for the Arts

This annual report will be presented to Parliament to meet the statutory reporting requirements of *the Adelaide Festival Centre Trust Act 1971* and the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Adelaide Festival Centre Trust by:

Jim Hazel

Chair, Adelaide Festival Centre Trust

Date <u>30/09/2020</u> Signature

From the Chief Executive



In the first half of the Financial Year 2019-20, Adelaide Festival Centre (AFC) continued to support and co-present popular touring musicals. Productions in 2019-20 included: The Book of Mormon, West Side Story and Billy Elliot.

Working with our partners in the resident companies, AFC is proud to be the home venue for performances from Adelaide Festival, State Theatre Company, State Opera of South Australia, Bangarra, Adelaide Symphony Orchestra, The Australian Ballet, Slingsby, Windmill and Patch.

AFC's annual program of festivals continued with the 2019 edition of OzAsia, attracting 200,000 attendees to performances, free events and exhibitions and included the popular Jaipur Literature Festival satellite for a second year.

Following the declaration of a Public Health Emergency in South Australia, AFC venues closed to the public on March 17 and all performances, functions and events were immediately suspended. In the following weeks, AFC's ticketing agency, BASS, refunded 19,560 tickets with a gross value of more than \$2 million for School of Rock the Musical, which was due to open in March.

All theatres, venues, bars and the Festival Centre's foyer box offices were closed to the public and patrons with tickets were automatically refunded. All staff who could work from home were swiftly enabled to do so.

Our annual program combines creative and public purpose goals, underpinned by commercial activity and government support. For more than a decade, AFC has raised 70 per cent of its operating budget from earned income.

Between the closure and the end of the 2019-20 Financial Year, 77 bookings for shows in AFC venues were cancelled or postponed, resulting in more than \$2.4 million in lost revenue from venue hire. This in turn resulted in similar revenue losses in ticketing, food and beverage, production and marketing services. All the functions, conferences and weddings which would usually fill AFC's Banquet Room and restaurant and generate revenue were also cancelled.

Following the introduction of restrictions on non-essential public gatherings in March, Adelaide Festival Centre Trust reduced staffing levels by 58 percent. This includes the loss of 180 casual staff who were stood down with immediate effect and 6 full-time and part-time roles which were either not renewed or replaced. 98 full-time and part-time staff volunteered to take two days a week as unpaid leave

between March and June, to protect jobs at AFC. This represented 85 percent of the AFC's contracted employees These collective sacrifices helped Adelaide Festival Centre through an extremely challenging period.

Despite the challenges of opening theatres, we are still working with artists and creators to bring high quality arts and entertainment to South Australians, particularly online programs that our patrons can enjoy at home.

While we have had to announce the cancellation of 2020's Our Mob exhibition and all live on-stage performances for the Cabaret, Guitar and OzAsia Festivals, we have been working on alternative ways of presenting work to patrons online.

Adelaide Cabaret Festival led the way with its online program *Bite-Sized & Home Delivered* which shared original content from the festival's talented artists and Artistic Director on social media and attracted almost 140,000 engagements.

AFC's Education Team worked with schools and the Department of Education to produce educational resources and professional development programs for teachers online. These innovative and valuable projects included dance and drama workshops, Class of Cabaret online SACE classes and assignments and live collaboration with musicians.

The highlight of the 2019-20 year was the completion of the redevelopment of Her Majesty's Theatre. Work on the \$66 million redevelopment started in June 2018 and transformed the much-loved theatre into a stunning, larger and more accessible venue with state-of-the art facilities to house blockbuster productions.

The increased capacity, combined with more spacious backstage facilities, will allow Her Majesty's Theatre to host at least many extra performances a year and attract some of Australia's most popular touring shows and musicals. It will be an anchor attraction in the Market/Chinatown precinct.

An important milestone for the new theatre and for AFC was the start of live onstage performances with the children's play *The Tragical Life of Cheeseboy*, presented by South Australian company Slingsby. Showing to carefully managed and distanced audiences of just 48 people, the success of a week of performances has given us great confidence that by following the advice from SA Health and adhering to guidelines, AFC can safety bring audiences back to our theatres. We will carefully continue this process and look forward to welcoming larger audiences back to all our venues in the future.

Douglas Gautier AM

Chief Executive Officer

Adelaide Festival Centre Trust

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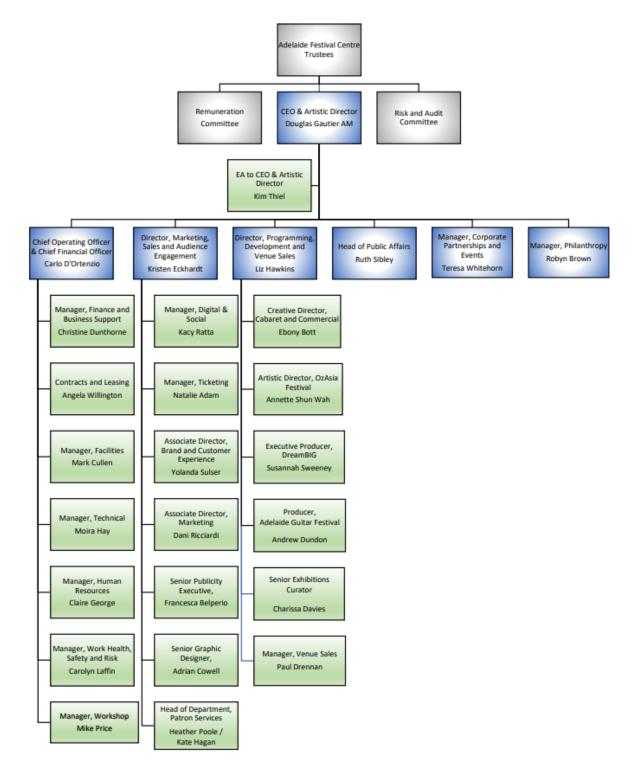
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Overview: about the agency

Our strategic focus

Our Purpose	To entertain, educate, engage and inspire.
Our Vision	To be the arts and entertainment heart of the Festival State.
Our Values	National and international cultural leadership.
Our functions, objectives and deliverables	 Be the best arts and entertainment destination though well-provisioned, sustainable, accessible, spaces. Grow audiences through quality experiences and tell our story to build our reputation and stakeholder support. Build financial capacity to respond to change and embrace opportunity. Maintain a positive culture built on collaboration and creativity. Develop and implement a fundraising plan for sustainable funding, the development of new projects, the delivery of core operations and the improvement of capital facilities. (Adelaide Festival Centre Trust Strategic Plan 2018-2020)

Our organisational structure



Changes to the agency

During 2019-20 there were no changes to the agency's structure and objectives as a result of internal reviews or machinery of government changes.

Since the restrictions on non-essential public gatherings came into force in March 2020 and by the end of the Financial Year in June, AFCT reduced staffing levels by 58 percent. This included 180 casual staff who were stood down with immediate effect and 6 full-time and part-time roles which were either not renewed or replaced.

Our Minister



The Honourable Steven Marshall MP, Premier of South Australia.

Premier Marshall is responsible for Aboriginal Affairs and Reconciliation, Defence and Space Industries, the Arts, Tourism, Veterans' Affairs and Multicultural Affairs.

Our Executive team

Douglas Gautier AM, Chief Executive Officer & Artistic Director
Carlo D'Ortenzio, Chief Operating & Financial Officer
Elizabeth Hawkins, Director, Programming & Venue Sales
Kristen Eckhardt, Director, Marketing, Sales & Audience Engagement
Ruth Sibley, Head of Public Affairs

Legislation administered by the agency

None.

The agency's performance

Performance at a glance

Agency contribution to whole of Government objectives

Key objective	Agency's contribution
More jobs	Supporting arts and entertainment to increase activity and build the visitor economy.
Lower costs	Delivering a broad, imaginative and stimulating program that is accessible, wide-reaching and developed to ensure the Centre is financially sustainable. AFC strives to contain costs through system improvements and takes opportunities to explore additional savings and revenue sources where possible.
Better Services	Promoting international engagement and building South Australia's reputation overseas. Developing more accessible venues to support patrons, artists and staff.

Agency specific objectives and performance

Adelaide Festival Centre is operated by the Adelaide Festival Centre Trust (the Trust). The Trust is a South Australian Government statutory body, created and with responsibilities outlined in the Adelaide Festival Centre Trust Act 1971. The Trust's purpose, as set out in the Act, is to contribute to the cultural, social and intellectual development of all South Australians. Towards this, the Trust functions:

- a) to produce, present and manage the performing arts in the building occupied by the Trust at Adelaide Festival Centre or any other building:
- b) to provide or assist in providing premises and equipment for the purpose of the presentation of the performing arts;
- c) to promote and encourage the development and presentation of the performing arts;
- d) to promote and encourage public interest and participation in the performing arts;
- e) to promote and encourage either directly or indirectly the knowledge, understanding, appreciation and enjoyment of the performing arts;
- f) to perform the functions given to the Trust under another Act; and
- g) to perform functions that are incidental, complementary or helpful to, or likely to enhance the effective and efficient performance of, the functions mentioned in paragraphs (a) to (g).

The Trust endeavours to maintain a strong governance framework, consistent with contemporary best practice and compliant with legislative requirements and modern financial standards, government policies and priorities.

Adelaide Festival Centre Trust Strategic Plan 2018-2020 objectives include:

Programming Curate a dynamic year-round festivals and events program that entertains, inspires and educates - enriching the lives of all South Australians.

Marketing, Sales and Publicity Grow audiences through quality customer experiences and tell our story to build our reputation and stakeholder support.

Venues and Infrastructure Be the best arts and entertainment destination through well-provisioned, sustainable spaces that are accessible to all.

People and Culture Maintain a positive culture built on collaboration and creativity.

Sponsorship and Philanthropy Develop and implement a fundraising plan for sustainable funding, the development of new projects, the delivery of core operations and the improvement of capital facilities.

Sustainability and Growth Build financial capacity to respond to change and embrace opportunity.

Agency objectives	Indicators	Performance	
Year-round program and festivals	Adelaide Festival Centre presents theatre, dance, music, and exhibitions, and is committed to supporting and co-presenting some of the world's biggest touring musicals, including Book of Mormon, West Side Story and Billy Elliot. The program included major musicals, theatre, ballet, contemporary dance and performances for children and young people.	In the 2019-20 financial year attendance figures were: ticketed 342,000 non-ticketed 339,150. Total 681,294 for performances, exhibitions, concerts and events in in the Festival Theatre, Dunstan Playhouse, Space Theatre, Banquet Room, SKB and QBE Galleries. (NB, Her Majesty's Theatre was closed for redevelopment between March 2018 and June 2020.)	
		These figures also include attendance numbers for the few opening activities at HMT in June, apart from these there were zero attendances from 17 March to the EOFY (COVID Closure).	
Adelaide Cabaret Festival	All on-stage performances for Adelaide Festival Centre's 2020 Adelaide Cabaret Festival were cancelled, with online content presented as an alternative.	For 2019 Adelaide Cabaret Festival we sold 4135 tickets for a gross income of \$451,955.	

OzAsia Festival 2019

The 2019 OzAsia Festival featured 22 Australian premieres and 35 South Australian premieres, with work presented from 850 artists from 20 countries.

The 2019 program included scheduled performances, talks, film screenings, exhibitions and workshops.

The Moon Lantern Parade attracted more than 38,000 people to Elder Park and the Lucky Dumpling Market.

Celebrating the stories, history and rich culture of India and the connections between Asia and Australia, the second satellite event of the Jaipur Literature Festival (JLF Adelaide) attracted more than 7,000 people.

OzAsia and Adelaide Festival Centre hosted more than 200 delegates from around the world to the first Asia-Pacific UNESCO Creative Cities conference. 200,000 people participated in the 2019 OzAsia Festival.

An analysis of media coverage produced between 5 December 2018 and 5 December 2019 for OzAsia Festival found 1,108 items. This coverage reached a cumulative audience of 16,565,438 and had an advertising space rate of \$4,087,749.

Adelaide Guitar Festival

The Adelaide Guitar Festival Special Edition, held in July 2019, focused on regional as well as local audiences. The program was presented in Adelaide and 15 regional locations including Mount Gambier, Port Augusta, Wudinna and Kangaroo Island.

The month of music opened with the Hidden Hindmarsh weekend and attracted more than 1000 music enthusiasts to performances in unique venues - from bars to barbers and florists with the support of The City of Charles Sturt.

The festival closed in Port Augusta with two days of music from First Nations artists with Umeewarra Downtown. The event was presented in partnership with Umeewarra Radio, the State Government through the Music Development Office and featured in the Umbrella Winter City Sounds program.

The Resonance program also increased its reach, doubling the number of performances by world-class musicians at hospitals, aged care homes and community centres across the state with 38 performances in the month-long festival.

The 2019 <u>Guitar Winter School</u> saw 91 students from across Australia learn from some of the world's best guitarists during a week-long guitar intensive course.

An analysis of media coverage published between 12 Sep 2018 and 17 Jul 2019 found 141 items. This coverage reached a cumulative potential audience of 3,663,381 and an advertising space rate of \$673,499.

OUR MOB	The annual OUR MOB: Art by South Australian Aboriginal Artists is among the nation's most prestigious exhibitions of First Nations art celebrating the energy, quality and diversity of South Australian art. The exhibition provides a snapshot of contemporary First Nations art making and an outstanding opportunity to art makers across the state.	The 2019 OUR MOB exhibition was held in August and featured 160 artworks from more than 80 First nations artists with ages ranging from 6 - 79 years old. Three prizes were awarded on opening night: \$5,000 Don Dunstan Foundation OUR MOB Emerging Artist Prize 2019, \$1,500 Country Arts SA Regional OUR MOB Emerging Artist Professional Development Award and OUR YOUNG MOB Award – art materials donated by Ku Arts awarded to an artist/student under the age of 18.
Something on Saturday	Something on Saturday has been bringing entertainment to 0–10 year olds and their families for more than 40 years, providing subsidised live performances and free workshops.	Something on Saturday's 2019-20 program featured 150 artists including 136 local and 8 from interstate and 6 from International More than 6500 (6686) families attended the Something on Saturday across 29 shows during the shortened 2019-20 Season.
OnStage	OnStage is an arts education program providing affordable, high quality theatre, dance, singing and technical workshops during the school holiday period.	165 children participated in On Stage 2019- 2020. The program featured 8 workshops and the employment of 19 local Performing Arts Educators and artists. The AFC Foundation also subsidised 8 participants to attend workshops for no cost.

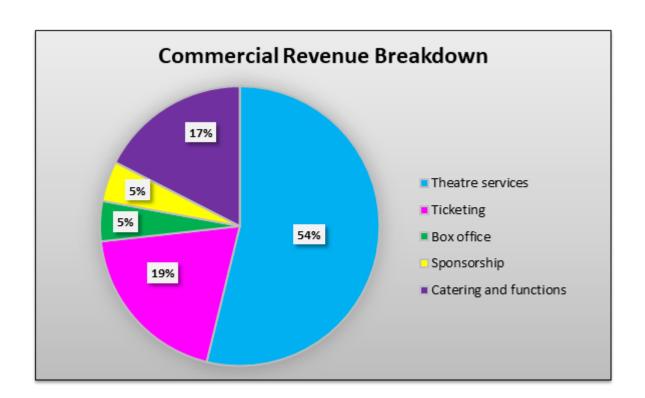
centrED	Adelaide Festival Centre's education program centrED provides curriculum-based arts education programs and resources for South Australian teachers and their students, with an emphasis on the performing and visual arts. centrED programs are designed by an Education Coordinator who is employed by Adelaide Festival Centre, supported by funding from the Department for Education. centrED provides ticket and transport subsides with funding support from the Education Minister's Grant and Adelaide Festival Centre Foundation.	In 2019-20 there were 249 CentrED events and programs, 9804 participating students and 126 participating teachers from 323 schools.
GreenRoom	There were eight GreenRoom performance plus events. AFC mentored seven GreenRoom advocates through the GreenRoom Advocacy program of whom five (to date) secured work within their desired industry. Arts Start aims to help young people kick start their career within the arts through a series of educational workshops and forums. centrED and GreenRoom together have delivered three successful Arts Start educational forums.	Adelaide Festival Centre had 135 new members join the GreenRoom Arts Program in 2019-20.

Corporate performance summary

While Adelaide Festival Centre relies on funding from the SA Government, it is a commercial operation and in FY 2019-20 the Trust generated 51 percent of its total income. Key elements of the organisation include:

- Theatre hire use of the venues to external arts companies and commercial producers.
- Ticketing and Database marketing BASS ticketing system provides ticketing for external festivals and events.
- Catering services including functions, business and retail operations at all venues.

- Marketing and Publicity Services delivery of marketing and publicity for external venue hirers, based on our local knowledge and experience in the SA market for arts and entertainment.
- Theatre workshops workshop facilities to build sets and provide engineering solutions for local, interstate and international touring theatrical productions and cultural events.
- Merchandise Adelaide Festival Centre sources, produces and sells merchandise related to festivals and shows.



Employment opportunity programs

Program name	Performance
Work Experience and Work Placement programs	Adelaide Festival Centre's work experience program provides students with an understanding and overview of how Adelaide Festival Centre operates, providing students with the knowledge of careers available within arts administration. The 2019 Work Experience Program has seen eight students (two groups of four) working across both Programming and Marketing. Students from lower IoED (Index of Educational Disadvantage) ranked schools were prioritised to participate.
International Internship programs	2019/2020 saw Adelaide Festival Centre host interns from the China National Theatre for Children, Chinese University Hong Kong, Hong Kong Arts Development Council, Center for China Shanghai International Arts Festival, Guangzhou Opera House and the Malaysian Government – Cultural Economy Development Agency
Steel Ryan Fellowship	The Steel Ryan Fellow appointed for 2019 will continue this fellowship throughout 2020. The Steel Ryan Fellowship is an arts administration intern program for people who identify as an Aboriginal or Torres Strait Islander person.

Agency performance management and development systems

Performance management and development system	Performance
Adelaide Festival Centre managers use an updated suite of performance management and development forms to review the organisational and personal effectiveness, teamwork and customer focus of permanent, temporary and casual staff.	Compliance for 2019 – 2020 with performance and development reviews was 32.9%. If casual staff are excluded from the FTE figure, compliance was 56.0%

Work health, safety and return to work programs

Program name	Performance
Working at Height	Updated Risk Assessment undertaken and controls including new engineering controls, in place or in progress.
Emergency Management	Procedure review and update, emergency exercises undertaken as per the Emergency Plan.
COVID-19	Risk Assessment, procedures, safety plans and protocols developed and implemented for employees, artists, and patrons as part of the early activation of Her Majesty's Theatre.

Workplace injury claims	Current year 2019- 2020	Past year 2018- 2019	% Change (+ / -)
Total new workplace injury claims	3	4	-25%
Fatalities	0	0	+/-0%
Seriously injured workers*	0	0	+/-0%
Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	Nil	Nil	+/-0%

^{*}number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the Return to Work Act 2014 (Part 2 Division 5)

Work health and safety regulations	Current year 2019 - 20	Past year 2018-19	% Change (+ / -)
Number of notifiable incidents (Work Health and Safety Act 2012, Part 3)	2	0	+ 100%
Number of provisional improvement, improvement and prohibition notices (<i>Work Health and Safety Act 2012 Sections 90, 191 and 195</i>)	Nil	Nil	+/-0%

Return to work costs**	Current year 2019 - 20	Past year 2018-19	% Change (+ / -)
Total gross workers compensation expenditure (\$)	\$90,568.81	\$67,519.01	-86.6%
Income support payments – gross (\$)	1,117.18	942.15	+18.6%

^{**}before third party recovery

Data for previous years is available at:

https://data.sa.gov.au/data/dataset/afct-work-health-and-safety

Executive employment in the agency

Executive classification	Number of executives
Employees defined as Executives as per the State Government of South Australia Human Resources Dataset: Data Definition	9

Data for previous years is available here:

https://data.sa.gov.au/data/dataset/afct-executive-employment

The Office of the Commissioner for Public Sector Employment has a workforce information page that provides further information on the breakdown of executive gender, salary and tenure by agency.

Financial performance

Financial performance at a glance

The following is a brief summary of the overall financial position of the agency. The information is unaudited. Full audited financial statements for 2019-20 are attached to this report.

Due to the closure of the theatres from 19 March 2020 due to a Federal Government directive relating to the Covid-19 pandemic, the financial results of the trust were negatively impacted. Revenue and expenses were respectively 24% and 18% below 2018-19 financial results.

Statement of Comprehensive Income	2019- 20 Budget \$000s	2019- 20 Actual \$000s	Variation \$000s	2018-19 Actual \$000s
Total Income	52,759	42,419	-10,340	54,490
Total Expenses	53,353	42,282	11,071	51,450
Net result	-594	137	731	3,040
Total Comprehensive Result	-	708	708	3,040

Statement of Financial Position	2019- 20 Budget \$000s	2019- 20 Actual \$000s	Variation \$000s	2018-19 Actual \$000s
Current assets	4,938	15,396	10,458	27,142
Non-current assets	79,837	170,325	90,488	53,576
Total assets	84,775	185,721*	100,946	80,718
Current liabilities	18,916	10,639	8,277	29,900
Non-current liabilities	45,775	152,981	-107,206	29,425
Total liabilities	64,691	163,620	-98,929	59,325
Net assets	20,084	22,101	2,017	21,393
Equity	20,084	22,101	2,017	21,393

^{*}Asset increase due to lease recognition as per AASB16

Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

Consultancies with a contract value below \$10,000 each

Consultancies	Purpose	\$ Actual payment
All consultancies below \$10,000 each - combined	Various	\$48,000

Consultancies with a contract value above \$10,000 each

Consultancies	Purpose	\$ Actual payment
Mott MacDonald Group	Dunstan Playhouse upgrade feasibility	\$ 16,470
	Total	\$ 16,470

Data for previous years is available at: https://data.sa.gov.au/data/dataset/afct-consultant-data

See also the <u>Consolidated Financial Report of the Department of Treasury and Finance</u> for total value of consultancy contracts across the South Australian Public Sector.

Contractors disclosure

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

Contractors with a contract value below \$10,000

Contractors	Purpose	\$ Actual payment
All contractors below \$10,000 each - combined	Provision of crewing, design, filming, photography, makeup/hair and presentation services for Festivals and events including OzAsia Festival, Cabaret Festival and Adelaide Guitar Festival.	\$264,511

Contractors with a contract value above \$10,000 each

Contractors	Purpose	\$ Actual payment
Data#3	ICT managed services provider	\$ 146,684
Pinnacle People	Food and Beverage attendants	\$108,753
Event Personnel Australia	Production crew for various shows	\$64,009
Pure Plumbing SA	Plumbing services and repairs	\$39,589
Mosaic Audio Visual	Provision of audio visual equipment and services for OzAsia Festival	\$25,753
Justyna Jochym	Asia Pacific Creative Cities Conference project coordinator	\$25,000
Paoli Smith Marketing	Marketing services for Cabaret Festival	\$24,259
Model Box Design	Production Coordinator services	\$20,052
Matt Redmond	Website modification/configuration	\$19,175
Simone Romaniuk	Design Services for OzAsia Festival	\$18,750
Click Films	Videographer for various events and festivals	\$17,090
HLA Management Pty Ltd	Director of L'Hotel production	\$ 16,100
Stephen Hayter	Scenic painter/ sculptor for set builds	\$15,981
AAA Crewing Services	Provision of crewing for the OzAsia Festival incorporating Moon Lantern Festival and Jaipur Literary Festival	\$ 14,383
Programmed Skilled Workers	Trades services for set builds	\$13,865
Ensyst Pty Ltd	ICT managed services provider	\$ 12,840
RGM Artists Pty Ltd	Artists for Cabaret Festival	\$12,500
Media Resources Centre	Film program management for OzAsia Festival	\$12,000
Risky Business	Emergency Management services	\$10,636
	Total	\$ 617,418

Data for previous years is available at:

https://data.sa.gov.au/data/dataset/afct-contractor-data

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. <u>View the agency list of contracts</u>.

The website also provides details of across government contracts.

Bushfire response

Following the devastating bushfires in January, AFC staff and volunteers, along with cast members from *Billy Elliot the Musical* collected cash donations from patrons totalling \$17,485.85 for the Vinnies SA Bushfire appeal.

Through Vinnies, 100 percent of donated funds were directed to people affected by the fires in South Australia.

Risk management

Fraud detected in the agency

Nil

NB: Fraud reported includes actual and reasonably suspected incidents of fraud.

Strategies implemented to control and prevent fraud

The Adelaide Festival Centre Trust strives to have in place controls, appropriate to the nature of its business, to ensure that any risk of fraud is effectively managed. These controls include:

- Oversight by an independent Board of Trustees and an internal Risk and Audit Committee
- Operations being governed by a charter, Treasurer's Instructions and the Trust's own policies
- Management's ongoing consideration of the risk within its normal business operations
- Internal controls and procedures throughout the business, including segregation of duties, ongoing monitoring and review and financial systems controls
- Annual audits by the Auditor-General's Department

Data for previous years is available at: https://data.sa.gov.au/data/dataset/afct-fraud-detected

Public interest disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Public Interest Disclosure Act 2018:*

0

Data for previous years is available at:

https://data.sa.gov.au/data/dataset/afct-whistleblower-s-disclosure

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

Reporting required under any other act or regulation

Act or Regulation	Requirement
The South Australian Carers' Recognition Act 2005	The Carers' Recognition Act 2005 is deemed applicable for the following: Department of Human Services, Department for Education, Department for Health and Wellbeing, Department of State Development, Department of Planning, Transport and Infrastructure, South Australia Police and TAFE SA.
	Section 7: Compliance or non-compliance with section 6 of the Carers Recognition Act 2005 and (b) if a person or body provides relevant services under a contract with the organisation (other than a contract of employment), that person's or body's compliance or non-compliance with section 6.

Public complaints

Number of public complaints (negative feedback) reported

Complaint categories	Sub- categories	Example	Number of Complaints 2019-20
Professional behaviour	Staff attitude	Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency	4
Professional behaviour	Staff competency	Failure to action service request; poorly informed decisions; incorrect or incomplete service provided	2
Professional behaviour	Staff knowledge	Lack of service specific knowledge; incomplete or out-of-date knowledge	2
Communication	Communication quality	Inadequate, delayed or absent communication with customer	3
Communication	Confidentiality	Customer's confidentiality or privacy not respected; information shared incorrectly	0
Service delivery	Systems/ technology	System offline; inaccessible to customer; incorrect result/information provided; poor system design	8
Service delivery	Access to services	Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities	4
Service delivery	Process	Processing error; incorrect process used; delay in processing application	8
Policy	Policy application	Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given	0
Policy	Policy content	Policy content difficult to understand; policy unreasonable or disadvantages customer	11
Service quality	Information	Incorrect, incomplete, out of date or insufficient information	10
Service quality	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English	5

Complaint categories	Sub- categories	Example	Number of Complaints
Service quality	Timeliness	Lack of staff punctuality; excessive waiting times (outside of service standard); timelines	2019-20
Service quality	Safety	not met Maintenance; personal or family safety; duty of care not shown; security service/ premises; cleanliness	13
Service quality	Service responsiveness	Service design did not meet customer needs; poor service fit with customer expectations	9
Product quality (performance, event, or ancillary)	Information	Incorrect, incomplete, out of date or insufficient information	3
Product quality (performance, event, or ancillary)	Cost of goods	Third party or internally produced performances; ancillary goods	3
Product quality (performance, event, or ancillary)	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English	0
Product quality (performance or event)	Systems/ technology/ design	Performance or event did not meet customer expectations	27
No case to answer	No case to answer	Query; third party upcoming product to be announced	38
No case to answer	No case to answer	Another patron affected the customer experience, not raised at the time; no allowance for staff to address	18
		Total	172

Additional Metrics	Total
Number of positive feedback comments	12
Number of neutral feedback comments	6
Number of negative feedback comments	172
Total number of feedback comments	190
% complaints resolved within policy timeframes	98.2%

Data for previous years is available at: https://data.sa.gov.au/data/dataset/afct-summary-of-complaints

Service Improvements resulting from complaints or consumer suggestions over 2018-19

- Following feedback from patrons and staff about the restrictive and sometimes confusing nature of the Festival Centre's no-food-inside-theatres policy, the default policy was changed to allow food, with patrons instructed to not eat during the performance. While food/drink policies are set by the hirer/producer of each show, implementing this new default policy improved patron experience and reduced staff and patron complaints.
- Her Majesty's Theatre's redevelopment responded to several key areas of pre-closure patron complaints including: more accessible seating, accessible entrance and foyer spaces with a lift to all levels; comfortable seating with more legroom; improved sight-lines; more toilet facilities; vastly improved backstage facilities.
- Following ongoing feedback, auditorium seating in the Festival Theatre corporate boxes was replaced – improving manoeuvrability and presentation.
- With redevelopment work ongoing around Adelaide Riverbank, continual review of wayfinding signage is important. Patron feedback and monitoring is key to understanding signage requirements and ensuring changes are effective. In 2019-20, external and internal wayfinding and placemaking signage was installed and reviewed following patron feedback.
- Patron feedback also resulted in updates to: pre-show visit communications; precinct maps; online ticketing purchase process; interval drinks experience; opening night box office queues; and staff training and performance management.

Appendix: Audited financial statements 2019-20

INDEPENDENT AUDITOR'S REPORT



Level 9 State Administration Centre 200 Victoria Square Adelaide SA 5000

Tel +618 8226 9640 Fax +618 8226 9688 ABN 53 327 061 410 audgensa@audit.sa.gov.au www.audit.sa.gov.au

To the Chairman and Presiding Officer Adelaide Festival Centre Trust

Opinion

I have audited the financial report of Adelaide Festival Centre Trust for the financial year ended 30 June 2020.

In my opinion, the accompanying financial report gives a true and fair view of the financial position of the Adelaide Festival Centre Trust as at 30 June 2020, its financial performance and its cash flows for the year then ended in accordance with relevant Treasurer's Instructions issued under the provisions of the *Public Finance and Audit Act 1987* and Australian Accounting Standards.

The financial report comprises:

- a Statement of Comprehensive Income for the year ended 30 June 2020
- a Statement of Financial Position as at 30 June 2020
- a Statement of Changes in Equity for the year ended 30 June 2020
- a Statement of Cash Flows for the year ended 30 June 2020
- notes, comprising significant accounting policies and other explanatory information
- a Certificate from the Chairman and Presiding Officer, the Chief Executive Officer and Artistic Director, and the Chief Financial Officer/Chief Operating Officer.

Basis for opinion

I conducted the audit in accordance with the *Public Finance and Audit Act 1987* and Australian Auditing Standards. My responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial report' section of my report. I am independent of Adelaide Festival Centre Trust. The *Public Finance and Audit Act 1987* establishes the independence of the Auditor-General. In conducting the audit, the relevant ethical requirements of APES 110 *Code of Ethics for Professional Accountants* (including Independence Standards) have been met.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of the Chief Executive Officer and members of the Trust for the financial report

The Chief Executive Officer is responsible for the preparation of the financial report that gives a true and fair view in accordance with relevant Treasurer's Instructions issued under the provisions of the *Public Finance and Audit Act 1987* and Australian Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of the financial report that gives a true and fair view and that is free from material misstatement, whether due to fraud or error.

The members of the Trust are responsible for overseeing the entity's financial reporting process.

Auditor's responsibilities for the audit of the financial report

As required by section 31(1)(b) of the *Public Finance and Audit Act 1987* and section 24(3) of the *Adelaide Festival Centre Trust Act 1971*, I have audited the financial report of Adelaide Festival Centre Trust for the financial year ended 30 June 2020.

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Adelaide Festival Centre Trust's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Chief Executive Officer
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

My report refers only to the financial report described above and does not provide assurance over the integrity of electronic publication by the entity on any website nor does it provide an opinion on other information which may have been hyperlinked to/from the report.

I communicate with the Chief Executive Officer and members of the Trust about, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during the audit.

Andrew Richardson

Auditor-General 25 September 2020

Adelaide Festival Centre Trust

Certification of the Financial Statements

We certify that the attached general purpose financial statements for the Adelaide Festival Centre Trust:

- comply with relevant Treasurer's Instructions issued under section 41 of the *Public Finance and Audit Act 1987,* and relevant Australian Accounting Standards.
- are in accordance with the accounts and records of the trust; and
- present a true and fair view of the financial position of the trust as at 30 June 2020 and the results of its operation and cash flows for the financial year.

We certify that the internal controls employed by the Adelaide Festival Centre Trust for the financial year over its financial reporting and its preparation of the general purpose financial statements have been effective throughout the reporting period.

Douglas Gautier AM

Chief Executive Officer and Artistic Director

18 September 2020

Carlo D'Ortenzio

Chief Financial Officer/Chief Operating Officer

18 September 2020

Jim Hazel

Chairman and Presiding Officer

18 September 2020

Adelaide Festival Centre Trust Statement of Comprehensive Income

for the year ended 30 June 2020

		2020	2019
	Note	\$'000	\$'000
Income			
Revenues from SA Government	4.1	20,388	24,301
Sales of goods and services	4.2	15,991	27,702
Interest	4.3	154	287
Other income	4.4	5,886	2,200
Total income	2	42,419	54,490
Expenses			
Employee benefits expenses	2.3	17,222	20,230
Supplies and services	3.1	14,598	29,795
Depreciation and amortisation expense	3.2	6,279	1,050
Borrowing costs	3.3	3,966	374
Net loss from the disposal of non-current assets	3.4	217	1,
Total expenses		42,282	51,450
Net result	-	137	3,040
Other Comprehensive Income			
Items that will not be reclassified to net result			
Changes in property, plant and equipment asset		571	
Total comprehensive result	-	708	3,040

The accompanying notes form part of these financial statements. The net result and total comprehensive result are attributable to the SA Government as owner.

Adelaide Festival Centre Trust Statement of Financial Position

As at 30 June 2020

		2020	2019
	Note	\$'000	\$'000
Current assets			
Cash and cash equivalents	5.1	10,047	23,653
Receivables	5.2	5,160	3,073
Inventories	6.6	189	416
Total current assets	-	15,396	27,142
Non-current assets			
Property, plant and equipment	6.1	160,328	44,120
Works of art	6.4	9,589	8,828
Intangible assets	6.5	408	628
Total non-current assets		170,325	53,576
Total assets =		185,721	80,718
Current liabilities			
Payables	7.1	5,188	26,128
Employee benefits	2.4	1,627	1,633
Provisions	7.3	46	38
Financial liabilities	7.2	2,815	7.
Other current liabilities	7.4	963	2,101
Total current liabilities	·-	10,639	29,900
Non-current liabilities			
Payables	7.1	244	287
Employee benefits	2.4	2,591	3,084
Provisions	7.3	89	59
Financial liabilities	7.2	150,057	25,995
Total non-current liabilities	: -	152,981	29,425
Total liabilities	_	163,620	59,325
Net assets	=	22,101	21,393
Asset revaluation surplus		13,337	12,766
Contributed capital		8,222	8,222
Retained earnings		542	405
Total Equity	=	22.101	21.393

The accompanying notes form part of these financial statements. The total equity is attributable to the SA Government as owner.

Adelaide Festival Centre Trust Statement of Changes in Equity for the year ended 30 June 2020

	Note	Contributed capital \$ '000	Asset revaluation \$ '000	Retained Earnings \$ '000	Total Equity \$ '000
Balance at 1 July 2018		8,222	12,766	(2,635)	18,353
Net result for 2018-2019	-	=	-	3,040	3,040
Total comprehensive result for 2018-2019	-		15	3,040	3,040
Balance at 30 June 2019	-	8,222	12,766	405	21,393
Net result for 2019-2020	-		*	137	137
Gain on revaluation of assets			571	-	571
Total comprehensive result for 2019-2020		<u>.</u>	571	137	708
Balance at 30 June 2020		8,222	13,337	542	22,101

The accompanying notes form part of these financial statements. All changes in equity are attributable to the SA Government as owner.

Adelaide Festival Centre Trust Statement of Cashflows

for the year ended 30 June 2020

		Inflows/	Inflows/
		(Outflows)	(Outflows)
Cash flows from operating activities	Note	\$'000	\$'000
Cash outflows			
Staff benefit payments		(17,356)	(20,210)
Payments for supplies and services		(25,653)	(24,761)
Interest paid		(4,203)	(367)
Decrease in funds held on behalf of promoters		(8,610)	` -
Cash used in operations		(55,822)	(45,338)
Cash inflows			
Receipts from SA Government		20,385	24,298
Receipts from patrons and customers		19,238	32,696
Increase in funds held on behalf of promoters		10,200	2,441
Interest received		153	267
GST recovered from the ATO		3,660	748
Cash generated from operations		43,436	60,450
			50,100
Net cash provided by/(used in) operating activities		(12,386)	15,112
Cash flows from investing activities			
Cash outflows			
Purchase of property, plant and equipment and works of art		(34,458)	(29,478)
Net cash provided by investing activities		(34,458)	(29,478)
		(0.1,100)	1==107
Cash flows from financing activities			
Cash inflows			
Proceeds from borrowings		35,603	20,495
Oral sufficient			
Cash outflows			
Repayment of lease liability		(2,365)	
Net cash provided by financing activities		33,238	20,495
Net increase/(decrease) in cash and cash equivalents		(13,606)	6,129
Cash and cash equivalents at the beginning of the period		23,653	17,524
Cash and cash equivalents at the end of the period	5.1	10,047	23,653

The accompanying notes form part of these financial statements.

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1. About the Adelaide Festival Centre Trust

The Adelaide Festival Centre Trust (the trust) is a not-for-profit South Australian Government Statutory Authority established under the Adelaide Festival Centre trust Act 1971.

On 21 October 1999 the Adelaide Festival Centre Foundation (the foundation) was incorporated under the Associations Incorporation Act 1985, and is controlled by the trust by virtue of clauses in the foundation's constitution which requires its Board appointments to be approved by the trust and also require the foundation to act in accordance with directions from the trust.

The financial statements and accompanying notes include the activities of the trust and the foundation. The activities of the foundation are not material and therefore a full consolidated presentation has not been adopted. Consistent accounting policies have been applied and all inter-entity balances and transactions arising with the foundation have been eliminated in full. The financial results of the foundation are summarised in Note 8.3.

1.1 Basis of Preparation

The financial statements are general purpose financial statements prepared in compliance with:

- section 23 of the Public Finance and Audit Act 1987;
- · Treasurer's Instructions and Accounting Policy Statements issued by the Treasurer under the *Public Finance and Audit Act* 1987; and
- relevant Australian Accounting Standards with reduced disclosure requirements.

For the 2019-20 financial statements the trust adopted AASB 15 – Revenue from Contracts with Customers, AASB 16 – Leases and AASB 1058 – Income of Not-for-Profit Entities. Further information is provided in note 9.

The financial statements are prepared based on a 12 month reporting period and presented in Australian currency. The historical cost convention is used unless a different measurement basis is specifically disclosed in the note associated with the item measured.

Income, expenses and assets are recognised net of the amount of GST except:

- · when the GST incurred on a purchase of goods or services is not recoverable from the Australian Taxation Office, in which case the GST is recognised as part of the cost of acquisition of the asset or as part of the expense item applicable; and
- receivables and payables, which are stated with the amount of GST included.

Assets and liabilities that are to be sold, consumed or realised as part of the normal operating cycle have been classified as current assets or current liabilities. All other assets and liabilities are classified as non-current.

The trust provides services on behalf of event promoters under exclusive agency arrangements. The trust charges a fee for these services that is recognised as revenue. The trust does not control the revenue (net of fees charged) generated from promoter events and as such only recognises the changes in cash held in trust on behalf of promoters (shown at Note 5.1) and the requisite amount payable to those promoters (shown at Note 7.1) together with the net change in cash held in the Statement of Cash Flows as at 30 June.

1.2 Objectives and programs

The objectives of the trust are to:

- a) encourage and facilitate artistic, cultural and performing arts activities throughout the State;
- b) be responsible for the care, control, management, maintenance and improvement of the Adelaide Festival Centre and its facilities:
- c) provide expert advisory, consultative, managerial or support services to persons associated with artistic, cultural or performing arts activities; and
- d) promote the involvement of young people and their families and extend activities into the school sector.

1.3 Impact of COVID-19 pandemic

The COVID-19 pandemic required the closure of the trust's theatres under a public health directive on 19 March 2020. As at 30 June 2020, the theatres had not reopened. The impact of the closure was a loss of revenue offset by a reduction in expenses and resulting in an insurance claim for \$2.9m under the trust's business disruption insurance policy. The pandemic has also had an impact on the trusts scenery build workshops as theatre closures across the world have reduced the demand for set builds and automation hires. However, the losses of the workshop are not covered by the business disruption insurance.

2. Boards, committees and employees

2.1 Key management personnel

Key management personnel of the trust include the trustees, the Chief Executive Officer/Artistic Director and the three members of the Executive Team.

Total compensation for the trust's key management personnel was \$1.17m (\$1.08m).

Transactions with key management personnel and other related parties

Related parties of the trust include all key management personnel and their close family members; all Cabinet Ministers and their close family members; and all public authorities that are controlled and consolidated into the whole of government financial statements and other interests of the Government. There were no transactions with key management personnel or other related parties reported in 2019-20.

As a part of the duties of office, from time to time, trustees receive complimentary tickets to shows and events conducted by or through the trust. These benefits serve to involve the trustees in the product and business that is being managed and/or involve the execution of office in liaison with external parties.

2.2 Board and committees

Members during the 2019 financial year

were:

Mr Michael Abbott (Chairperson) (Resigned 29.6.20)
Mr James Hazel (Chairperson - from 29.6.20)

Ms Sandra Verschoor

Mr Philip Hoffmann AM (Resigned 26.10.19)

Ms Mary Hamilton

Mr Anthony Smith Ms Christine Zeitz Ms Maggie Zhou

Ms Julia Dnistrianski (Appointed 27.10.19) Mr Mitchell Butel* (Appointed 29.6.20)

Board and committees remuneration

The number of trustees whose remuneration received or receivable falls within the following bands:

	2020	2019
\$0 - \$19,999	10	10
Total	10	10

The total remuneration received or receivable by members was \$26,000 (\$29,000). Remuneration of members includes sitting fees, superannuation contributions, salary sacrifice benefits, fringe benefits and related fringe benefits tax.

* In accordance with Premier and Cabinet Circular No. 016, government employees did not receive any remuneration for board/committee duties during the financial year.

2.3 Employee benefits expenses

	2020	2019
	\$'000	\$'000
Salaries and wages	13,609	16,128
Long service leave	125	680
Annual Leave	904	984
Employment on-costs - superannuation*	1,327	1,538
Employment on-costs - other	1,046	642
Board fees	24	27
Other employee related expenses	187	231
Total employee benefits expenses	17,222	20,230

^{*}The superannuation employment on-cost charge represents the trust's contributions to superannuation plans in respect of current services of current employees.

(a) Executive remuneration	2020	2019
The number of staff who's remuneration received or receivable falls within the following bands:	Number	Number
\$154,001 to \$174,000	1	-
\$174,001 to \$194,000	1	-
\$194,001 to \$214,000	2	2
\$274,001 to \$294,000	1	-
\$294,001 to \$314,000	-	1
\$394,001 to \$414,000	-	1
\$474,001 to \$494,000	1_	
Total	6	4
	2020	2019
(b) Performance bonus remuneration of staff The number of staff who received performance bonus remuneration within the following bands are:	Number	Number
\$54,001 to \$74,000	1	
Total	11	

Table (a) includes all employees who received remuneration equal to or greater than the base executive remuneration level during the year. Remuneration of employees reflects all costs of employment including salaries and wages, payments in lieu of leave, superannuation contributions, salary sacrifice benefits and fringe benefits and any fringe benefits tax paid or payable in respect of those benefits. Total remuneration received for the year, included in Table (a) and (b) was \$1.5m (\$1.12m).

2.4 Employee Benefits Liability

	2020	2019
	\$'000	\$'000
Current		
Annual leave	1,149	1,346
Long service leave	370	132
Accrued salaries and wages	30	53
Skills and experience retention leave	78	102
Total current staff benefits	1,627	1,633
Non-current		
Long service leave	2,524	3,017
Accrued salaries and wages	67	67
Total non-current staff benefits	2,591	3,084
Total staff benefits	4,218	4,717

Employee benefits accrue as a result of services provided up to the reporting date that remain unpaid. Long-term employee benefits are measured at present value and short-term employee benefits are measured at nominal amounts.

Salaries and wages, annual leave, skills and experience retention leave (SERL) and sick leave

The liability for salary and wages is measured as the amount unpaid at the reporting date at remuneration rates current at the reporting date.

The annual leave liability and the SERL liability in full is expected to be payable within 12 months and is measured at the undiscounted amount expected to be paid.

No provision has been made for sick leave as all sick leave is non-vesting and the average sick leave taken in future years by employees is estimated to be less than the annual entitlement for sick leave.

Long service leave

The liability for long service leave is measured as the present value of expected future payments to be made in respect of services provided by employees up to the end of the reporting period using the projected unit credit method. Details about the measurement of long service leave liability is provided as note 11.1.

3. Expenses

Employee benefits expenses are disclosed in note 2.3.

Accommodation costs are principally made up of the costs of utilities, cleaning and maintenance and repairs. In previous financial years, it has included rent for the Adelaide Festival Centre Complex (\$5.1m). However, applying AASB 16 Leases, has resulted in operating lease payments being recognised as depreciation rather than accommodation charges. Further details of this reclassification are set out in note 9.1.

Advertising and Marketing and Artistic production relate to the costs involved in the direct provision of performances, festivals and other artistic offerings presented by the trust.

Supplies include cost of goods sold including food and beverage sold at functions and through the centres bars and the cost of materials used in set builds that are produced and onsold by the trust's scenery build workshop.

3.1 Supplies and services

	2020	2019
	\$'000	\$'000
Accommodation	4,280	10,237
Artistic production	3,566	8,530
Advertising and marketing	969	1,742
Supplies	1,673	2,553
Communications and IT	1,500	1,574
Professional expenses	1,286	2,901
Repairs and maintenance	202	274
Travel and entertainment	337	412
Sponsorship	33	172
Bank and credit charges	229	339
Other	523	1,061
Total supplies and services	14,598	29,795

Consultants

The number of consultancies and the dollar amount paid/payable (included in supplies and services expense) to consultants that fell within the following bands:

	2020		2019	19	
	No.	\$'000	No.	\$'000	
Up to \$10,000	10	48	-	100	
Above \$10,000	1	16	2	48	
Total paid / payable to consultants engaged	11	64	2	48	

3.2 Depreciation and amortisation expense

Depleciation and amortisation expense		
•	2020	2019
	\$'000	\$'000
Plant and equipment	788	724
Right-of-use plant and equipment	5,204	3
Accommodation and leasehold improvements	11	11
Furniture and Fittings	19	18
Intangible assets	257	297
Total depreciation and amortisation	6,279	1,050

All non-current assets, having a limited useful life, are systematically depreciated/amortised over their useful lives in a manner that reflects the consumption of their service potential.

Lease incentives in the form of leasehold improvements are capitalised as an asset and depreciated over the remaining term of the lease or estimated useful life of the improvement, whichever is shorter.

Assets' residual values, useful lives and amortisation methods are reviewed and adjusted if appropriate, on an annual basis.

The trust holds works of art on which depreciation is not applied because these items are considered to have an indeterminable useful life.

The amortisation period and the amortisation method for intangible assets is reviewed on an annual basis.

Review of accounting estimates

Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for prospectively by changing the time period or method, as appropriate, which is a change in accounting estimate.

Useful life

Depreciation/amortisation is calculated on a straight-line basis over the estimated useful life of the following classes of assets as follows:

Class of asset	Useful life (years)
Buildings	80
Leasehold improvements	5-15
Plant and equipment	5-25
Right-of-use assets	Lease term
Furniture and fittings	15
Intangibles	5-10

3.3 Borrowing Costs

	2020	2019
	\$'000	\$'000
Interest paid/payable on financial liabilities measured at amortised cost	1,017	374
Interest expense on lease liabilities	2,949	-
Total borrowing costs	3,966	374

The trust does not capitalise borrowing costs.

3.4 Net loss from the disposal of non-current assets

	2020	2010
	\$'000	\$'000
Plant and equipment		
Proceeds from disposal	•	-
Less net book value of assets disposed	217	1_
Total net loss from disposal of assets	(217)	(1)

2020

2019

4. Income

The trust's income is derived principally from fees and charges for rental of its theatres, production recoveries for theatre staff, revenue from ticket sales and for ticketing services, sponsorship and income from bar sales and functions.

4.1	Revenues from SA Government	2020	2019
		\$'000	\$'000
	Grants received:	140000	- 2
	Operating base grant	14,986	17,138
	HMT redevelopment funding	3,046	3,293
	AFC redevelopment supplementation	1,351	1,114
	Capital grants		2,247
	Other SA Government revenue	1,005	509
	Total revenues from SA Government	20,388	24.301

Revenue from SA Government is received in the form of grants. The operating base, redevelopment funding and capital grants are granted through a memorandum of administrative arrangement between Arts SA and the trust. Other SA Government revenue is received through individual grant agreements with various SA Government agencies. Where money is appropriated in the form of an equity contribution, the Treasurer has acquired a financial interest in the net assets of the trust and the appropriation is recorded as contributed equity. Refer to the Statement of Changes in Equity.

In 2018/19 the trust received additional SA Government funding to account part year closure of the Festival Theatre and Her Majesty's Theatre and cessation of its carpark operation. In 2019/20, grant funding for closure of the carpark and Her Majesty's Theatre continued.

4.2 Sales of goods and services 2020 2019 \$'000 \$'000 Theatre services 8,606 8.622 Ticketing 3,107 5,892 Box office 742 Sponsorship 744 1,445 Catering and functions 2.792 4.021 Total fees and charges 15,991 27,702

Her Majesty's Theatre (HMT) closed from March 2018 which impacted significantly on revenues. The HMT remained closed throughout 2018-19 and 2019-20. HMT was due to reopen in May 2020, however Covid-19 has delayed the reopening. In addition, the Adelaide Festival Centre closed on 19 March 2020 due to Covid-19 restrictions.

4.3	Interest	2020	2019
		\$'000	\$'000
	Cash and cash equivalents	154	287
	Total interest revenues	154	287

4.4	Other income	2020	2019
		\$ <u>'000</u> 2,906	\$'000
	Insurance recoveries	2,906	-
	Donations	2,193	883
	Fundraising income	319	457
	Grants - Non SA Government	340	726
	Sub lease rent	115	93
	Sundry income	13	41
	Total other income	5,886	2,200

Insurance recoveries relates to a claim for business interruption due to the closure of the theatres in response to a Federal Government directive relating to the Covid-19 pandemic.

Fundraising income relate to activities undertaken by the foundation. Funds raised through raffles and events are used to support the redevelopment of Her Majesty's theatre and to make the performing arts more accessible for the public of South Australia.

Cash donations to support the redevelopment of Her Majesty's Theatre, children's and education programs, prizes and internships is received from the public through the Adelaide Festival Centre Foundation.

Sub lease rent relates to income received from rental of retail spaces in the Adelaide Festival Centre to external parties,

5. Financial assets

5.1	Cash and cash equivalents	2020	2019
		\$'000	\$'000
	Cash at bank and on hand	4,018	10,898
	Cash held in trust for promoters	1,589	10,199
	Cash held in donations from foundation	4,440	2,556
	Total cash and cash equivalents	10,047	23,653

The trust operates a trust account where box office sales on behalf of promoters is held until the shows have been completed. As an incorporated association and deductible gift recipient, the foundation operates its own bank accounts. Cash is measured at nominal amounts and all bank deposits are interest bearing.

Receivables	2020 \$'000	2019 \$'000
Current		
Trade receivables		
From SA government entities	3,806	105
From non-SA government entities	253	1,002
Less allowance for doubtful debts	(35)	(35)
Total trade receivables	4,024	1,072
Prepayments	446	576
Accrued revenues	1	20
GST input tax recoverable	689	1,405
Total current receivables	5.160	3,073

Receivables arise in the normal course of selling goods and services to other government agencies and to the public. Receivables are generally settled within 14 days after the issue of an invoice or the goods/services have been provided under a contractual arrangement. Receivables, prepayments and accrued revenues are non-interest bearing. Receivables are held with the objective of collecting the contractual cash flows and are measured at amortised cost.

The net amount of GST receivable from the ATO is included as part of receivables.

Collectability of receivables is reviewed on an ongoing basis. An allowance for doubtful debts is raised when there is objective evidence that the trust will not be able to collect the debt. Bad debts are written off when identified.

6. Non-financial assets

The non-financial assets of the trust consist primarily of:

- right of use assets relating to the lease of the Adelaide Festival Centre, other commercial properties and motor vehicles
- land related to Her Majesty's Theatre
- theatre related equipment (sound, lighting, staging)
- set building workshop equipment
- standard office fitouts and equipment
- a collection of artworks including paintings, sculptures and tapestries.

6.1 Property, plant and equipment by asset class

Property plant and equipment comprises owned and right of use (leased) tangible assets that do not meet the definition of investment property.

	2020 \$'000	2019 \$'000
Land and buildings		
Land at cost (deemed fair value)	3,240	3,240
Capital works in progress		
Capital works in progress at cost (deemed fair value)	64,562	36,308
Leasehold improvements		
Accommodation and leasehold improvements at cost (deemed fair value)	90	165
Accumulated depreciation at the end of the period	(#X)	(45)
Total leasehold improvements	90	120
Plant and equipment		
Plant and equipment at fair value	3,050	1,730
Accumulated depreciation at the end of the period	-50	(880)
Plant and equipment at cost (deemed fair value)	462	4,999
Accumulated depreciation at the end of the period	(1)	(1,596)
Total plant and equipment	3,511	4,253
Right-of-use assets		
Right-of-use assets at cost	93,962	
Accumulated depreciation at the end of the period	(5,201)	(#)
Total right-of-use assets	88,761	- 4
Furniture and fittings		
Furniture and fittings at cost (deemed fair value)	164	290
Accumulated depreciation at the end of the period	-	(91)
Total furniture and fittings	164	199
Total property, plant and equipment	160,328	44,120

Valuation of plant and equipment was carried out for 30 June 2020 by Knight Frank Valuation & Advisory South Australia. The valuer arrived at the fair value of the assets by using the market approach under AASB 13 and also considering the 'highest and best use' of each item. The market approach requires the valuer to observe the market for similar or identical assets to reach an opinion of value.

6.2 Property, plant and equipment owned by the trust

Property, plant and equipment with a value greater than or equal to \$10 000 is capitalised, otherwise it is expensed.

Property, plant and equipment is recorded at fair value. Detail about the approach to fair value adopted is set out in note 11.2.

Impairment

Property, plant and equipment have been assessed for impairment as part of the stocktake and revaluation process.

Reconciliation 2019-20	Land	Capital works in progress	Plant and equipment	Furniture and fittings	Leasehold improvements	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Carrying amount at 1 July 2019	3,240	36,308	4,253	199	120	44,120
Acquisitions	_	28,752	-	-	-	28,752
Disposals e.g. sales, write off	_	-	(217)			(217)
Revaluation increment/(Decrement)	-	-	(155)	(16) (19)	(190)
Impairment losses	-	-	(43)	•		(43)
Depreciation	-	-	(788)	(19) (11)	(818)
Transfers between asset classes	= -	(498)	461		(97)	(37)
Carrying amount at 30 June 2020	3,240	64,562	3,511	164	90	71,567

Capital works in progress includes \$37,000 in intangible assets.

6.3 Property, plant and equipment leased by the trust

Property, plant and equipment leased by the trust is recorded at cost. Additions to leased property, plant and equipment during 2019-20 were \$nil (\$nil).

Short-term leases of 12 months or less and low value leases where the underlying asset value is less than \$15,000 are not recognised as right-of-use assets. The associated lease payments are recognised as an expense and disclosed in not 3.1.

The trust has a limited number of leases:

- 5 motor vehicle leases with the South Australian Government Financing Authority (SAFA). Motor vehicle leases are non-cancellable, with rental payments monthly in arrears. Motor vehicle lease terms can range from 3 years (60,000 km) up to 5 years (100,000 km). No contingent rental provisions exist within the lease agreements and no options exist to renew the leases at the end of their term.
- Lease of the Adelaide Festival Centre complex encompassing the Festival, Dunstan Playhouse and Space theatres, banquet room, function spaces and bars. The lessor is Minister for the Arts and the term of the lease is 20 years concluding 30 June 2028 with a right of renewal for a further 10 years to 30 June 2038. Rental is indexed annually at 2,5% and the rent for 2019-20 was \$5.25m.
- 2 commercial leases with private landlords for a storage facility at Kilburn with a term of 5 years and annual lease payment of \$181,000 and a set building workshop at Regency Park with a term of 2 years and annual lease payment of \$173,000.

The lease liabilities related to the right-of-use assets are disclosed in note 7.2. The trust's maturity analysis of its lease liabilities is disclosed in note 11.3. Expenses related to leases, including depreciation and interest expenses, are disclosed in note 3. Cash outflows related to leases are disclosed in note 8.2.

Impairment

Property, plant and equipment leased by the trust has been assessed for impairment and no indication of impairment was found. No impairment loss or reversal of impairment loss has been recognised.

6.4 Works of art

	2020	2015
	\$'000	\$'000
Works of art at fair value	9,589	8,793
Works of art at cost (deemed fair value)	523	35
Total works of art	9,589	8,828

2020

2010

A valuation of works of art was carried out by Theodore Bruce Auctions Pty Ltd as at 30 June 2020, estimating fair value of the pieces in the collection by using the market approach under AASB 13 and also considering the 'highest and best use' of each item. This approach required observation of the market for identical or similar assets to reach an opinion of value.

Reconciliation 2019-20

	\$.000
Carrying amount at 1 July 2019	8,828
Acquisitions	1
Revaluation increment/(Decrement)	760
Carrying amount at 30 June 2020	9,589

6.5 Intangible assets

	2020	2019
	\$'000	\$'000
Computer software		
Internally developed computer software	293	293
Accumulated amortisation	(293)	(249)
Purchased computer software	2,172	2,136
Accumulated amortisation	(1,764)	(1,552)
Total computer software	408	628

Intangible assets are initially measured at cost and are tested for indications of impairment at each reporting date. Following initial recognition, intangible assets are carried at cost less accumulated amortisation and any accumulated impairment losses.

The acquisition of or internal development of software is capitalised only when the expenditure meets the definition and recognition criteria and when the amount of expenditure is greater than or equal to \$10 000.

The internally developed computer software relates to the development of the AFC website which has been fully depreciated.

	Internally developed computer software	Other computer software	Total
	\$'000	\$'000	\$'000
Carrying amount at 1 July 2019	44	584	628
Transfers in from works in progress	ਵ	37	37
Amortisation	(44)	(213)	(257)
Carrying amount at 30 June 2020	į.	408	408

6.6 Inventories

	2020 \$'000	2019 \$'000
Theatre set construction work in progress at cost and expected to be recovered not more than 12 months after reporting date	53	194
Materials at cost	136	222
Total inventories	189	416

Cost of inventories

Inventories held for distribution at no or nominal consideration are measured at cost and adjusted when applicable for any loss of service potential. Inventories held for sale are measured at the lower of cost or their net realisable value.

The costs recognised as an expense for raw materials and consumables is \$1,41m (\$2,13m).

7. Liabilities

Employee benefits liabilities are disclosed in note 2.4.

7.1 Payables

	2020	2019
	\$'000	\$'000
Current		
Trade payables	8	12,487
Accrued expenses	3.147	3,191
Amounts payable to promoters	1,589	10,199
Employment on-costs	444	251
Total current payables	5,188	26,128
Non-current		
Employment on-costs	244	287
Total non-current payables	244	287
Total payables	5,432	26,415

Payables and accruals are raised for all amounts owing but unpaid. Sundry payables are normally settled within 30 days from the date the invoice is first received. All payables are non-interest bearing. The carrying amount of payables represents fair value due to their short-term nature.

Employment on-costs

Employment on-costs include payroll tax, ReturnToWork levies and superannuation contributions and are settled when the respective employee benefits that they relate to is discharged.

The trust makes contributions to several State Government and externally managed superannuation schemes. These contributions are treated as an expense when they occur. There is no liability for payments to beneficiaries as they have been assumed by the respective superannuation schemes. The only liability outstanding at reporting date relates to any contributions due but not yet paid to the South Australian Superannuation Board.

As a result of an actuarial assessment performed by the Department of Treasury and Finance, the proportion of long service leave taken as leave has changed from the 2019 rate (41%) to 42% and the average factor for the calculation of employer superannuation cost on-costs has remained unchanged from the 2019 rate (9.8%) to 9.8%. These rates are used in the employment on-cost calculation. The net financial effect of the changes in the current financial year is not material. The impact on future periods is impracticable to estimate as the long service leave liability is calculated using a number of assumptions - a key assumption is the long-term discount rate.

7.2 Financial liabilities

	Note	2020 \$'000	2019 \$'000
Current		3 000	\$ 000
Lease Liabilities		2,815	
Total current borrowings		2,815	24
Non-current			
Borrowings from SA Government		61,598	25,995
Lease Liabilities		88,459	- 4
Total non-current borrowings		150,057	25,995
Total borrowings		152,872	25,995

The trust measures financial liabilities, including borrowings, at amortised cost.

Rorrowings

In 2017/18 the trust entered into a funding agreement to finance the redevelopment of HMT. Funds are drawn down as required and the term of the agreement is 10 years. The interest rate is determined by the Treasurer and was 0.59% in 2020 (1.65% in 2019),

7.3 Provisions

	2020	2019
	\$'000	\$'000
Current		
Provision for workers compensation	46	38
Total current provisions	46	38
Non-current		
Provision for workers compensation	89	59
Total non-current current provisions	89	59
Total provisions	135	97
Movement in provisions		
	2020	
	\$'000	
Carrying amount at the beginning of the period	97	
Additional provisions recognised	38	
Reductions arising from payments	140	
Carrying amount at the end of the period	135	

A provision has been reported to reflect unsettled workers compensation claims. The workers compensation provision is based on an actuarial assessment of the outstanding liability as at 30 June 2020 provided by a consulting actuary engaged through the Office of the Commissioner for the Public Sector. The provision is for the estimated cost of ongoing payments to employees as required under current legislation.

The trust is responsible for the payment of workers compensation claims.

7.4 Other liabilities

	2020	2019
	\$'000	\$'000
Current		
Venue hire deposits	461	367
Other deposits	8	9
Income in advance	487	1,718
Unclaimed monies	7	7
Total other liabilities	963	2,101

Income in advance

Income received for the programming, marketing and sponsorship of performances and deposits on functions, taking place after the balance date is deferred until the performances and functions occur.

8. Other disclosures

8.1 Equity

The asset revaluation surplus is used to record increments and decrements in the fair value of property and plant and equipment to the extent that they offset one another. Relevant amounts are transferred to retained earnings when an asset is derecognised.

For information about equity contributions see 4.1.

8.2 Cash flow

Cash flows are included in the Statement of Cash Flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the ATO is classified as part of operating cash flows.

Leases

	2020	2019
	\$'000	\$'000
Property, plant and equipment	5,640	- 21
Total cash outflow for leases	5,640	- 1

8.3 Controlled entity

The consolidated financial statements at 30 June 2020 include the following controlled entity:

The Adelaide Festival Centre Foundation Incorporated

Significant items in the financial report of the Foundation are:	2020 \$'000	2019 \$'000
Revenue	2,870	1,373
Expenses	657	425
Surplus	2,213	948
Cash at bank	4,440	2,556

All gifts and money received by the Adelaide Festival Centre Foundation Incorporated (the foundation) are used to undertake special projects on behalf of the trust including Her Majesty's Theatre Renewal Project, subsidising tickets for disadvantaged children, providing funding for children's programs Something on Saturday and DreamBIG and providing scholarship and internship opportunities in the performing arts.

9. Changes in accounting policy

9.1 AASB 16 Leases

AASB 16 sets out a comprehensive model for lessee accounting that addresses recognition, measurement, presentation and disclosure of leases. Lessor accounting is largely unchanged. AASB 16 Leases replaces AASB 117 Leases and related interpretations.

The adoption of AASB 16 Leases from 1 July 2019 resulted adjustments to the amounts recognised from a lessee perspective in the financial statements:

- AASB 117 Leases only required the recognition of an asset and lease liability in relation to finance leases. AASB 16 Leases applies a comprehensive model to all leases, Applying AASB 16 will result in leases previously classified as operating leases having right-of-use assets and related lease liabilities being recognised in the Statement of Financial Position
- AASB 117 Leases resulted in operating lease payments being recognised as an expense under Supplies and services, AASB 16
 Leases largely replaces this with depreciation expenses that represents the use of the right-of-use asset and borrowing costs that
 represent the cost associated with financing the right-of-use asset.

Impact on retained earnings

The total impact on the trust's retained earnings as at 1 July 2019 is as follows:

	\$'000
Closing retained earnings 30 June 2019 - AASB 117	405
Assets	
Property, Plant and Equipment	93,961
Liabilities	
Financial Liabilities	93,961
Opening retained earnings 1 July 2019 - AASB 16	405

The trust disclosed in its 2018-19 financial report total undiscounted operating lease commitments of \$95,1 million under AASB 117.

The Adelaide Festival Centre is leased from the Minister of Arts under a Memoranda of Administrative Arrangement (MOAA). In addition, the trust holds several commercial property leases including the scenery build workshop. The trust disclosed in its 2018-19 financial report total undiscounted operating lease commitments \$95,1m under AASB 117. There is no material difference between the revised operating lease commitments when discounted and the financial liabilities recognised as at 1 July 2019,

Accounting policies on transition

AASB 16 sets out accounting policies on transition in its transitional provisions. The Treasurer's Instructions (Accounting Policy Statements) requires certain choices in those transitional provisions to be taken. The trust has adopted the following accounting policies:

- to apply AASB 16 retrospectively. The cumulative effect of initially applying the Standard was recognised at 1 July 2019.
 Comparatives have not been restated.
- "át 1 July 2019 AASB 16 was applied only to contracts that were previously identified as containing a lease under AASB 117 and related interpretations.
- Ϋ
 the initial measurement of lease liability was the present value of the remaining leases payments discounted using the relevant incremental borrowing published by the Department of Treasury and Finance rate as at 1 July 2019 based on the SA Government's cost of borrowing. The average weighted incremental borrowing rate for this purpose was 3.35%.
- the initial measurement right-of-use assets has been calculated as an amount equal to the lease liability on transition adjusted for prepaid or accrued lease payments and lease incentive liabilities.
- the initial measurement of lease liabilities and right-of-use assets excludes all leases that ended by 30 June 2020, except for vehicles leased from SAFA.

Ongoing Accounting Policies

The Treasurer's Instructions (Accounting Policy Statements) specify required accounting policies for public authorities in applying AASB 16. These requirements are reflected in the trust's accounting policies as follows:

- · AASB 16 is not applied to leases of intangible assets.
- right-of-use assets and lease liabilities are not recognised for leases of low value assets, being assets which have a value of \$15
 000 or less, nor short-term leases, being those with a lease term of 12 months or less.
- the trust, in the capacity of a lessee, does not include non-lease components in lease amounts.
- right-of-use assets are not measured at fair value on initial recognition for leases that have significantly below-market terms and conditions principally to enable the public authority to further its objectives.
- · right-of-use assets are subsequently measured applying a cost model.

Significant accounting policies relate to the application of AASB 16 are disclosed under relevant notes and are referenced at note 6,3,

9.2 AASB 15 Revenue from Contracts with Customers

AASB 15 Revenue from Contracts with Customers establishes a revenue recognition model for revenue arising from contracts with customers. It requires that revenue be recognised at an amount that reflects the consideration to which an entity expects to be entitled in exchange for transferring goods or services to a customer.

AASB 15 supersedes AASB 111 Construction contracts, AASB 118 Revenue and related interpretations and applies to all revenue arising from contracts with customers.

Impact on retained earnings

The total impact on the trust's retained earnings as at 1 July 2019 is nil.

Accounting policies on transition

The trust has adopted AASB 15 on 1 July 2019. The Treasurer's Instructions (Accounting Policy Statements) require certain choices in those transitional provisions to be taken. The trust has on transition:

- recognised the cumulative effect of initially applying AASB 15 as an adjustment to the opening balance of retained earnings as at 1 July 2019. Therefore, the comparative information has not been restated.
- not adopted the completed contract expedient, and therefore has not excluded revenue which was fully recognised in previous years
 in accordance with the former revenue and income accounting standards
- elected not to restate retrospectively contracts for modifications that occurred before 1 July 2019. Such contract modifications were
 minor so this is expected to have little impact on the financial statements.

Impacts on the financial statements are explained below together with impacts from adoption of AASB 1058 Income of Not-for-Profit

Ongoing accounting policies

The Treasurer's Instructions (Accounting Policy Statements) specify requirements for public authorities in applying AASB 15. These requirements are reflected in the trust's accounting policies as follows:

- there is no adjustment to the promised amount of consideration for the effects of a significant financing component if the period between the transfer of goods/services and the payment date is one year of less.
- the incremental costs of obtaining a contract are expensed when incurred when the amortisation period of the asset that the trust would have recognised is one year or less.
- for measuring progress towards satisfaction of performance obligations when the output method is applied, revenue is recognised in
 the amount to which there is a right to invoice corresponding directly to the value to the customers of the trust's performance completed
 to date.

Significant accounting policies relate to the application of AASB 15 are disclosed under relevant notes.

9.3 AASB 1058 Income of Not-for-Profit Entities

AASB 1058 Income of Not-for-Profit Entities establishes new income recognition requirements for not-for-profit entities. Its requirements apply where the consideration to acquire an asset, including cash, is significantly less than fair value principally to the entity to further its objectives. AASB 1058 also contains requirements for the receipt of volunteer services. AASB 1058 supersedes income recognition requirements in AASB 1004 Contributions, AASB 118 Revenue and AASB 111 Construction Contracts. However, elements of AASB 1004 remain in place, primarily in relation to restructures of administrative arrangements and other contributions and distributions by owners.

Accounting policies on transition

On transition, there was no impact on retained earnings.

9.4 Effects on financial statements from AASB 15 and AASB 1058

Adopting AASB 15 and AASB 1058 has had no material impact on the timing of recognition of revenue by the trust.

Revenue earned in prior periods but not yet receivable is recorded as a contract asset in the Statement of Financial Position. Revenue received in prior periods but not yet recognised is recorded as a contract liability in the Statement of Financial Position. The estimated impact on the Statement of Financial Position of adopting AASB 15 and AASB 1058 is not material.

9.5 Presentation of Financial Statements

Treasurer's Instructions (Accounting Policy Statements) issued on 22 March 2019 previous requirement for financial statements to be prepared using the net cost of services format. The net cost of services is the total cost of services less any revenue retained by public authorities involved in the provision of services but does not include items classified as revenues from and payments to the South Australian Government.

Presentation of the Statement of Comprehensive Income on an 'income and expense' basis allows information to be presented in such a way that eliminates potential confusion as to the source of funding for the trust. As well as changes to the format of the Statement of Comprehensive Income, there are presentational changes to remove the net cost of services format from the Statement of Cash Flows. These statements now show income before expenses, and cash receipts before cash payments. Related disclosures also reflect this changed format.

10. Outlook

10.1 Unrecognised contractual commitments

Commitments include operating, capital and outsourcing arrangements arising from contractual or statutory sources and are disclosed at their nominal value.

Capital commitments

	2020	2019
	\$'000	\$'000
Within one year	1,591	31,397
Total capital commitments	1,591	31,397
The trust's capital commitments relate to the redevelopment of Her Majesty's Theatre		
The trust's capital commitments relate to the redevelopment of Her Majesty's Theatre.		
The trust's capital commitments relate to the redevelopment of Her Majesty's Theatre. Expenditure commitments		
· · · · · · · · · · · · · · · · · · ·	2020	2019
	2020 \$'000	2019 \$'000
Expenditure commitments		
· · · · · · · · · · · · · · · · · · ·	\$'000	\$'000

Amounts disclosed include contracts for rental of office equipment, maintenance of computer systems, provision of artistic services and provision of accommodation related services.

Operating lease commitments payable

	2020	2019
	\$'000	\$'000
Commitments in relation to operating leases contracted for at the reporting date but not		
recognised as liabilities are payable as follows:		
Within one year		5,681
Later than one year but not longer than five years	-	22,820
Later than five years		66,613
Total operating lease commitments payable		95,114

Operating lease commitments is provided for the comparative year only as AASB 16 Leases does not distinguish between operating and finance leases for the lessee.

Operating lease commitments receivable

	2020	2019
	\$'000	\$'000
Commitments in relation to operating leases contracted for at the reporting date but not		
recognised as assets are receivable as follows:		
Within one year	328	321
Later than one year but not longer than five years	1,378	1,351
Later than five years	1,299	1,654
Total operating lease commitments receivable	3,005	3,326

The trust has a 10 year agreement that commenced 1 January 2018 to sub-lease retail spaces in the Adelaide Festival Centre. The rent receivable is determined by the annual rent charged including any set levies, and subject to an annual rent increase of 2% commencing 1 July 2018.

10.2 Contingent assets and liabilities

Contingent assets and contingent liabilities are not recognised in the Statement of Financial Position, but are disclosed by way of a note and, if quantifiable, are measured at nominal value. The trust is not aware of any contingent assets or liabilities.

10.3 COVID-19 pandemic outlook for the trust

The COVID-19 pandemic will continue to impact the operations of the trust in 2020-21. The key expected impacts are:

- a reduction in sales of goods and services relating to theatre operations as social distancing requirements in theatres may make shows financially unviable for promoters. In addition, with the exception of local product, many promoters will bring shows to Adelaide as part of a national tour which is not possible with border closures and restrictions on travel.
- a reduction in supplies and services and employment expenditure corresponding with the reduction in sales of goods and services.
 In addition, inhouse events such as the Adelaide Guitar Festival 2020 and OzAsia Festival 2020 will have reduced expenditure as product will be delivered online.

Ÿthe net impact of reduced revenue and expenditure relating to theatre operations will be received by the trust as an insurance claim under its business disruption insurance with SAICORP. However, COVID-19 has had a negative impact on the revenues of the trust's scenery build workshops which is not covered by the insurance claim. The net impact on the workshops is a budgeted deficit for 2020-21 of \$772,000.

10.4 Events after the reporting period

There were no events between 30 June 2020 and the date the financial statements are authorised for issue where the events may have a material impact on the results of subsequent years.

11. Measurement and Risk

11.1 Long service leave liability - measurement

AASB 119 Employee Benefits contains the calculation methodology for long service leave liability.

The actuarial assessment performed by the Department of Treasury and Finance has provided a basis for the measurement of long service leave and is based on actuarial assumptions on expected future salary and wage levels, experience of employee departures and periods of service. These assumptions are based on employee data over SA Government entities.

AASB 119 Employee Benefits requires the use of the yield on long-term Commonwealth Government bonds as the discount rate in the measurement of the long service leave liability. The yield on long-term Commonwealth Government bonds has decreased from 2019 (1,25%) to 2020 (0.75%).

This decrease in the bond yield, which is used as the rate to discount future long service leave cash flows, results in a increase in the reported long service leave liability.

The net financial effect of the changes to actuarial assumptions in the current financial year is a decrease in the long service leave liability of \$242,000 and employee benefits expense of \$242,000. The impact on future periods is impracticable to estimate as the long service leave liability is calculated using a number of demographical and financial assumptions – including the long-term discount rate.

The actuarial assessment performed by the Department of Treasury and Finance left the salary inflation rate at 2.5% for long service leave liability.

The trust classifies a portion of long service leave as current, based on the past 12 months history of settlements.

11.2 Fair value

AASB 13 Fair Value Measurement defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants, in the principal or most advantageous market, at the measurement date.

Initial recognition

Non-current tangible assets are initially recorded at cost or at the value of any liabilities assumed, plus any incidental cost involved with the acquisition.

Where assets are acquired at no value, or minimal value, they are recorded at fair value in the Statement of Financial Position.

Revaluation

Property, plant and equipment are subsequently measured at fair value after allowing for accumulated depreciation.

Non-current tangible assets are valued at fair value and revaluation of non-current assets or a group of assets is only performed when the fair value at the time of acquisition is greater than \$1.5 million and estimated useful life is greater than three years.

At least every 6 years, AFCT re-values its non-current assets via a Certified Practicing Valuer or internal estimates based on indices or recent transactions. However, if at any time, management considers the carrying amount of an asset materially differs from its fair value, then the asset will be revalued regardless of when the last valuation took place.

Any accumulated depreciation as at the revaluation date is eliminated against the gross carrying amounts of the assets and the net amounts are restated to the revalued amounts of the asset.

Land and buildings

Land is measured at cost and is deemed to be fair value. The land and buildings relate to Her Majesty's theatre, purchased in 2017-18 and the site adjacent purchased in 2016-17. The buildings were impaired in 2017-18 and demolished in 2018-19 as part of the construction of a new theatre.

Plant and equipment

An independent valuation of plant and equipment was carried out at 30 June 2020 by using the market approach under AASB 13 and also considering the 'highest and best use' of each item. The market approach requires the valuer to observe the market for similar or identical assets to reach an opinion of value.

Works of Art

The trust owns a collection of artworks established in 1970 when over-subscribed funds from the public appeal to build the Festival Theatre were used to commission and purchase works of art by leading artists of the time including Fred Williams and Sydney Ball. In 2001-2003 an indigenous art collection was established through a donation of funds. An independent valuation of the Works of Art collection was carried out as at 30 June 2020 using market approach under AASB13 and also considering the 'highest and best use' of each item, observing the market for similar items.

Heritage assets

The trust holds a collection of costumes, costume renderings, set models, theatre furniture and décor referred to as the Performing Arts Collection, which are unique and not capable of being reliably measured. This is due to the type and life of the assets and lack of a market for them.

11.3 Financial instruments

Financial risk management

Risk management is managed by the trust's corporate services section. Risk management policies of the trust are in accordance with the Risk Management Policy Statement issued by the Premier and Treasurer and the principles established in the Australian Standard Risk Management Principles and Guidelines.

The trust's exposure to financial risk (liquidity risk, credit risk and market risk) is low due to the nature of the financial instruments held.

Impairment of financial assets

Loss allowances for receivables are measured at an amount equal to lifetime expected credit loss using the simplified approach in AASB 9. The trust uses an allowance matrix to measure the expected credit loss of receivables from non-government debtors which comprise a large number of small balances. Receivables were grouped based on shared risk characteristics and the days past due. Credit losses where estimated using historical experience and informed credit assessment. The expected credit loss of government debtors is considered to be nil based on the external credit ratings and nature of the counterparties. The maximum period considered when estimating expected credit losses is the maximum contractual period over which the department is exposed to credit risk.

Loss rates are calculated based on the probability of a receivable progressing through stages to write-off based on the common risk characteristics of the transaction and debtor and giving consideration to differences between previous and current economic conditions and the trust's view of the forecast economic conditions over the expected life of the receivables.

	Debtor gross carrying amount \$'000	Loss %	Lifetime expected losses \$'000
Current (not past due)	118.4	0.3	0.3
1 – 30 days past due	69.9	1.2	0.8
31 – 60 days past due	1.0	8.9	0.1
61 – 90 days past due	3.0	17.9	0.5
More than 90 days past due	129.6	25.9	33.6
Loss allowance			35.3

Impairment losses are presented as net impairment losses within net result, subsequent recoveries of amounts previously written off are credited against the same line. Receivables are written off when there is no reasonable expectation of recovery such as the failure of the debtor to enter into a payment plan and a failure to make contractual payments for a period greater than 180 days past due.

Categorisation of financial instruments

Details of the significant accounting policies and methods adopted including the criteria for recognition, the basis of measurement, and the basis on which income and expenses are recognised with respect to each class of financial asset, financial liability and equity instrument are disclosed in the respective financial asset / financial liability note.

Classification of financial instruments

The trust measures all financial instruments at amortised cost.

Note	2020 Carrying amount / Fair value	2020 Contractual maturities		
	(\$'000)	Within	1-5 years	More than 5 vears
		1 year (\$'000)	(\$'000)	(\$'000)
	10,047	n/a	n/a	n/a
	4,025	n/a	n/a	n/a
	14,072			
	3,814	n/a	n/a	n/a
	61,598	-	-	61,598
	91,274	2,815	13,068	75,391
	156,686	2,815	13,068	136,989
	Note	Carrying amount / Fair value (\$'000) 10,047 4,025 14,072 3,814 61,598 91,274	Carrying amount / Fair value (\$'000) Within 1 year (\$'000) 10,047	Carrying amount / Fair value (\$'000) Within 1-5 years 1 year (\$'000) (\$'000) 10,047 n/a n/a

Category of financial asset and financial	2020 Carrying amount/ fair	2019 Carrying amount/ fair value
liability	value \$'000	\$'000
Current financial assets		
Trade receivables	4,025	1,092
Cash and cash equivalents	10,047	23,653
Total financial assets	14,072	24,745
Current financial liabilities		
Trade payables	3,814	24,956
Lease Liabilities	2,815	
Non-Current financial liabilities		
Borrowings	61,598	25,995
Lease Liabilities	88,459	
Total financial liabilities	156,686	50,951

Receivables and payables

The receivable and payable amounts disclosed here exclude amounts relating to statutory receivables and payables (e.g. Commonwealth, State and Local Government taxes, fees and charges; Auditor-General's Department audit fees). In government, certain rights to receive or pay cash may not be contractual and therefore, in these situations, the requirements will not apply. Where rights or obligations have their source in legislation such as levies, tax and equivalents, they would be excluded from the disclosure. The standard defines contract as enforceable by law. All amounts recorded are carried at cost (not materially different from amortised cost).

The receivables amount disclosed here excludes prepayments as they are not financial assets. Prepayments are presented in note 5,2