



ADELAIDE FESTIVAL CENTRE

## Vacancy

### **Food and Beverage Attendant – Café and Bar Staff**

- **Multiple casual vacancies**
- **Based in Adelaide CBD**
- **Experienced in providing exceptional Café and Bar customer service**

### About the Adelaide Festival Centre Trust

Established in 1973, Adelaide Festival Centre Trust (AFCT) is the creative hub of South Australia and leading Asia Pacific cultural centre. The AFCT produces a bold, exciting and extensive program of festivals, events and performances all year round to inspire educate and entertain audiences from a variety of ages, experience and cultures. The AFCT prides itself on providing constant support, development and maintaining a positive work environment for all employees whilst upholding exceptional customer service to external organisations and patrons, as the home of performing arts in South Australia.

### About the vacancy

As part of Adelaide Festival Centre's drive to build on its strong position as an internationally recognised entertainment destination of choice, we are looking to increase our pool of casual Food and Beverage Attendants. This is a fantastic opportunity to work in a dynamic, fast paced environment where your contribution will be valued. Cooperating with all levels of staff, you will work a variety of seated and cocktail functions, while providing superior service in an efficient, warm, friendly and professional manner.

Reporting to the Food and Beverage Operations Manager, you will work across our bars and function spaces.

This is a casual role with flexible hours working over a seven day roster. You must be able to work weekends and late night shifts. Your own transport will be necessary as shifts will often finish when public transport is not available.

Successful applicants will have the opportunity to work in a positive environment, delivering a high standard of professional customer service while increasing patron satisfaction.



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## Responsibilities

- Exceptional delivery of customer service to our patrons
- Efficient and professional a'la carte and function table service
- Set up of the function spaces for service in the required timeframes to a consistent standard
- Mixing drinks and pouring beer/wine/cocktails
- Cash handling
- Stock replenishment and stocktake
- General cleaning

## Competencies and Skills

- Experience working in a restaurant or similar function venue
- Experience in bars
- Exceptional time management skills within a team environment
- Consistent and professional approach to delivering customer service
- A very high level of attention to detail
- The ability to work under pressure
- Understanding of wine, spirits and beer
- Sound food knowledge
- Current RSA certificate is essential
- Barista experience essential

## Benefits and Culture

The Adelaide Festival Centre Trust offer a range of benefits to its employees including salary packaging, flexible working arrangements and staff price tickets to shows, festivals and productions.

## Applications

All applications will be treated in strict confidence and must include a cover letter stating your potential contribution to this role, the relevant skills and experience you can offer Adelaide Festival Centre, together with a current resume identifying relevant career, personal and educational achievements.

For more information about the Adelaide Festival Centre and a copy of the position description, please visit the Employment page on our website: [www.adelaidefestivalcentre.com.au](http://www.adelaidefestivalcentre.com.au). Enquires can be directed to Ashlesha Chandran, Manager, Star Kitchen and Bar at [ashlesha.chandran@adelaidefestivalcentre.com.au](mailto:ashlesha.chandran@adelaidefestivalcentre.com.au).

**Please submit all applications via SEEK by 4:00 pm ACDT Thursday 18 January 2017.**