



ADELAIDE FESTIVAL CENTRE

Vacancy

Food and Beverage Attendants – Bar and/or Banqueting Staff

- **Multiple casual vacancies**
- **Based in Adelaide CBD**
- **Experienced in bar and/or banqueting hospitality services**

About the Adelaide Festival Centre Trust

Established in 1973, Adelaide Festival Centre Trust (AFCT) is the creative hub of South Australia and leading Asia Pacific cultural centre. AFCT produces a bold, exciting and extensive program of festivals, events and performances all year round to inspire educate and entertain audiences from a variety of ages, experience and cultures. AFCT prides itself on providing constant support, development and maintaining a positive work environment for all employees whilst upholding exceptional customer service to external organisations and patrons, as the home of performing arts in South Australia.

About the vacancy

With an exciting 2019 underway, Adelaide Festival Centre is looking for passionate and motivated Food and Beverage Attendants to join our team. This is a fantastic opportunity for experienced bar and banqueting staff to work in a dynamic, fast-paced environment. You will have the opportunity to work on the Adelaide Riverbank precinct, collaborating with all levels of staff and working on a variety of shows, and functions.

Reporting to the Manager Food and Beverage you will work across our bars and function spaces. This is a casual role with flexible hours working over a seven-day roster. You must be able to work weekends and late night shifts. Your own transport will be necessary as shifts will often finish when public transport is not available.

Successful applicants must have the ability to perform under pressure, carrying out duties such as processing orders, serving drinks, and delivering food and beverage orders in a timely and professional manner. Furthermore, you will have the opportunity to work in a positive environment, delivering a high standard of customer service while increasing patron satisfaction.



Responsibilities

- Exceptional delivery of customer service to our patrons
- Efficient and professional a'la carte, café and function table service
- Set up of the function spaces for service in the required timeframes to a consistent standard
- Mixing drinks and pouring beer/wine/spirits
- Check settlement
- Stock replenishment and stocktake
- General cleaning duties

Competencies and Skills

- Relevant hospitality experience necessary
- Exceptional time management skills
- Ability to work effectively in a team environment
- Consistent and professional approach to delivering customer service
- A very high level of attention to detail
- The ability to work under pressure and in a face paced environment
- Understanding of wine, spirits and beer
- Sound food and beverage knowledge
- Current RSA certificate is essential
- Barista experience essential

Benefits and Culture

Adelaide Festival Centre Trust offers a range of benefits to its employees including salary packaging, flexible working arrangements and staff price tickets to shows, festivals and productions.

Applications

All applications will be treated in strict confidence and must include a cover letter stating your potential contribution to this role, the relevant skills and experience you can offer Adelaide Festival Centre, together with a current resume identifying relevant career, personal and educational achievements.

For more information about the Adelaide Festival Centre and a copy of the position description, please visit the Employment page on our website: www.adelaidefestivalcentre.com.au. Enquires can be directed to Ashlesha Chandran, Manager, Food and Beverage at ashlesha.chandran@adelaidefestivalcentre.com.au.

Please submit all applications via SEEK by 4:00 pm ACDT Friday 22 February 2019.